

# PRESS RELEASE

FOR INTEGRA TELECOM



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*\*\*Photo available upon request \*\**

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## INTEGRA TELECOM INC. HIRES VICE PRESIDENT CUSTOMER CARE AND PROVISIONING FOR COLORADO

**Denver – Oct. 30, 2008** – Integra Telecom Inc., a leading provider of telecommunications and Internet services for business, promoted Tamara Esler to vice president of customer care and provisioning for Integra Telecom of Colorado. In this position, Esler is responsible for managing customer service and new account activations. She will report to Ken Worcester, senior vice president for Integra Telecom of Colorado.

“Tamara has demonstrated a tremendous ability to infuse customer service into everything she does,” said Worcester. “Exceeding customers’ expectations is at the heart of Integra’s core values, and Tamara exemplifies those values every day.”

Esler joined Integra through the company’s acquisition of Eschelon Telecom in 2007. Esler became an Eschelon representative in 2000, supervising the information technology billing and marketing departments for three years. Esler later joined Eschelon’s customer care team where she started as a call center associate and worked her way through the ranks into management.

Esler attended Anoka Ramsey Community College with a focus in business relations and obtained her technical and professional writing certificate in 2003. As part of Integra’s Community Matters program, Esler volunteers at local shelters during the holidays, serving food in both Colorado and Utah.

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## **About Integra Telecom**

Integra Telecom Inc. provides voice, data and Internet communications to thousands of business and carrier customers in 11 Western states, including: Arizona, California, Colorado, Idaho, Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and Washington. The company owns and operates a best-in-class fiber-optic network comprising metropolitan access networks, a nationally acclaimed tier one Internet and data network, and a 4,700-mile high-speed long haul network. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Primary equity investors in the company include Warburg Pincus, Banc of America Capital Investors and Boston Ventures. Integra Telecom, Electric Lightwave, Eschelon Telecom, Unicom and OneEighty Communications are registered trademarks of Integra Telecom Inc. For more information, visit

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