

# PRESS RELEASE

FOR INTEGRA TELECOM



## **MEDIA CONTACTS**

John Nee, 503-453-8084, john.nee@integratelecom.com  
Shannon Riggs, 503-546-7885, shannon@lanep.com

## **Integra Telecom Inc. Appoints Mary Nielsen Vice President of Customer Care**

**MINNEAPOLIS, Mn., June 02, 2008** - Integra Telecom Inc., a leading provider of telecommunications and Internet services for business, promoted director of customer care, Mary Nielsen, to vice president of regional care. In this position, Nielsen will oversee the company's customer service and provisioning operations; ensuring that customer commitments are met and customer service standards are maintained. Nielsen is based in Minneapolis and reports to Steven Wachter, senior vice president for Integra Telecom of Minnesota.

"Mary is a natural leader with a passion for providing a quality experience to all Integra customers," said Wachter. "I am confident that her understanding of the competitive telecommunications industry, combined with her longtime leadership at Integra, will benefit our current and future business customers."

Nielsen has been with Integra for nearly eight years. Prior to joining the company, she served as manager of customer services for Nextel Communications and operations supervisor for the Federal Reserve Bank. Nielsen earned her Bachelor of Science degree from the University of Minnesota.

### **About Integra Telecom Inc.**

Integra Telecom Inc. provides voice, data and Internet communications to thousands of business and carrier customers in 11 Western states, including: Arizona, California, Colorado, Idaho, Minnesota, Montana, Nevada, North Dakota, Oregon, Utah and

# **RESPONSIVE. RELIABLE. LOCAL.**

# PRESS RELEASE

FOR INTEGRA TELECOM



Washington. The company owns and operates a best-in-class fiber-optic network composed of metropolitan access networks, a nationally acclaimed tier one Internet and data network, and a 4,700-mile high-speed long haul network. The company has earned some of the highest customer loyalty and customer satisfaction ratings in the telecommunications industry. Primary equity investors in the company include Warburg Pincus, Banc of America Capital Investors and Boston Ventures. Integra Telecom and Electric Lightwave, Eschelon Telecom, Unicom and OneEighty Communications are registered trademarks of Integra Telecom Inc. For more information, visit [www.integratelecom.com](http://www.integratelecom.com).

**RESPONSIVE. RELIABLE. LOCAL.**